



**We Make Accepting Credit Cards EZ!**

第一信用卡服務公司

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信號信息錯誤

出現以下字樣：

- Communication Error
- Transaction Fail
- Waiting for line

- 1.先檢口刷卡機，電話，上網是否正常工作。
- 2.重新口動刷卡機：先關掉刷卡機電源，拔掉上網線和電話線。
3. 上網線接路由器的插口換另一個不同的插口。
4. 過一兩分鐘後，先插回上網線和電話線，再接回刷卡機電源。
5. 機器重新口動，等待機器恢復到正常畫面。
6. 試著操作，看是否成功。

如果沒有解決，請致電到我們公司，我們將盡快為您解決。

Communication error  
Transaction fail  
Waiting for line

Check to see if the Internet or phone line is plugged in and working correctly first

You can Reset the terminal

Unplugged the terminal power first , unplug the Ethernet cable from the terminal and Ethernet cable from the router too

Wait for one minute then plug the cable into another Ethernet port on the router and back into the terminal

The Last thing to do is to turn on the power to reset your terminal  
Wait till the main screen has appeared  
Try one small amount of a sale to test a transaction

Sequence error, is not communication, can be a little duplicate transaction issue  
連續譯碼錯誤。

will have to delete the batch and ask tech to re key all transactions for clients